## Supplier SMF Training Guide January 28, 2020

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#### **Registration for SMF**

If you are a New Supplier accessing SMF for the first time, you will receive a registration email from Wabtec with a Username and Temporary Password.

Follow the instructions provided in this message for successful account set-up.

If you are a current supplier that needs access to SMF, please contact the eBusiness Helpdesk with the below details.

Portal (SCC, ISP, SMF): First Name: Last Name: Email Address: Your Supplier Number or Recent Wabtec Purchase Order Number:



## SMF Log-in

Once you have received confirmation of successful registration for SMF, go to the Wabtec iSupplier Portal (<u>www.Wabtec.com/iSupplier</u>) to access the link to SMF.

Click on the click here link as shown in screenshot. It will redirect you to Login page.

Notifications

Outage:

Wabtec Transportation Supplier Portal will not be available on the

following times and dates for

#### Wabtec Transportation

Supplier Portal (ISP): Provides suppliers the ability to log into a secured environment and enter real time business transactions. The portal provides order inquiry, invoicing and payment information.

Supplier Master File (SMF): Provides suppliers with the ability to log into a secured environment, and update their business details. This portal allows you to update contacts, addresses, and EFT/ACH payment details.

Click here to log into Wabtec Transportation (Supplier Portal (ISP) and Supplier Master File (SMF)

#### Wabtec Transportation Supplier Helpdesk Details

If you do not have access or are experiencing issues, please log a ticket at https://wabtec.custhelp.com with your supplier name and supporting details.

#### **ISP** Training sessions

Wabtes Transportation conducts bi-weekly training on how to use the ISupplier Portal. This training is every other Wednesday at 10AM EST, and starts on December 16, 2020. US Holidays may affect this schedule. Piesse watch for updates

#### Microsoft Teams meeting

Join on your computer or mobile app Click here to join the meeting +1 267-368-7428,4750257684 United States, Philadelphia Phone Conference ID: 475 025 768#

**Training Documents** 

- · Credit card reveal.pdf
- Supplier Master File (SMF) Supplier Training.pdf
- · Old PO Number to New PO Number GETS.xls
- · Old PO Number to New PO Number CANADA.xis
- Supplier Portal Training Guide/Web Invoicing Training





Enter your username and password and click on Sign In button.

# For Current Suppliers- Viewing and Updating your Supplier Record



## **Supplier Landing Page**

Upon first log-in to SMF, you will be taken to a page that displays your Supplier Name and a Wabtec Supplier ID (GSL). You can use the Left Menu to navigate different sections of your Supplier Information. A summary of your current sites will display at the bottom of this page. You can view the details associated with any site through selecting "View Site".

Supplier	Master	File - Profi	le User						He	ome F	avorites⊘	Settings⊽	Worklist(1)		Logged In ,
Supp	liers :	Quick U	Jpdate												
Suppl	ier :														
				Supp	lier Gsl A	W00222									
Suppl	ier Site	s :													
Note that	at the sea	rch is case ir	nsensitive												
								OU Code							
Site															
		Go	Clear												
•••															
ReqId	Site Gsl	Site Type	Site Name	OU Code	Country	Purchasing Flag	Tax Rep Flag	Pay Site Flag	Address Code	View Site	•				
11627	101		101	GETS	BR	Y	Y	Y	001	1					
	Suppl Suppl Suppl Simple Note tha Site Reqld	Suppliers : Supplier : Supplier Site Simple Search Note that the sear Site Nar Site G Site Request	Suppliers :Quick L Supplier : Supplier Sites : Simple Search Note that the search is case in Site Name Site GSL Site Request ID Go	Supplier Sites : Simple Search Note that the search is case insensitive Site GSL Site Request ID Go Clear I ••• ReqId Site Gsl Site Type Site Name	Suppliers :Quick Update Supplier : Supplier Sites : Simple Search Note that the search is case insensitive Site GSL Site Request ID Go Clear	Suppliers :Quick Update Supplier : Supplier Image: Supplier Site Site Site Site Site Site Site Request ID Go Clear	Suppliers :Quick Update Supplier I: Supplier Name Publish 2 Supplier GSI A W00222 Supplier Url Vendor Name Alt1 Supplier Sites : Simple Search Note that the search is case insensitive Site GSL Site Request ID Go Clear	Suppliers : Quick Update         Supplier :         Supplier Name       Publish 2         Supplier Gsl A       W00222         Supplier Gsl A       W00222         Supplier Orl       Vendor Name Alt1         Supplier Sites :       Simple Search         Note that the search is case insensitive       Add         Site Name       Go         Go       Clear         Image: Site Gsl       Add         Site Gsl       Site Type         Site Site Gsl       Site Name	Suppliers : Quick Update         Supplier :         Supplier Name         Supplier GsI A         Supplier GsI A         W00222         Supplier Url         Vendor Name Alt1         Supplier Sites :         Simple Search         Note that the search is case insensitive         Site GsL         Site GsL         Go         Clear	Suppliers :Quick Update Supplier :  Supplier Name Publish 2 Supplier Gsl A W00222 Supplier Gsl A W00222 Supplier Url Vendor Name Alt1 Supplier Sites :  Simple Search Note that the search is case insensitive  Site Address Code Site Address Code Go Clear  Regld Site Gsl Site Type Site Name OU Code Country Purchasing Flag Tax Rep Flag Pay Site Flag Address Code	Suppliers : Quick Update         Supplier :         Supplier Name         Supplier Gsl A         W00222         Supplier Ori         Vendor Name Alt1         Supplier Sites :         Simple Search         Note that the search is case insensitive         Site GSL         Site GSL         Go         Clear         Image: Clear         OU Code         Image: Clear         Image: Clear	Suppliers : Quick Update         Supplier :         Supplier GsI A         Yendor Name Att1         Supplier Sites :         Simple Search         Note that the search is case insensitive         Site Name         Site GSL         Site Request ID         Go Clear         Image: Request ID         Go Clear         Image: Request ID         Site Gsl Site Type Site Name OU Code Country Purchasing Flag Tax Rep Flag Pay Site Flag Address Code View Site	Suppliers : Quick Update         Supplier :         Supplier Gsl A W00222         Supplier Orl         Vendor Name Alt1         Supplier Sites :         Simple Search         Note that the search is case insensitive         Site Raquest ID         Go Clear         Requid Site Gsl Site Type Site Name OU Code Country Purchasing Flag Tax Rep Flag Pay Site Flag Address Code View Site	Suppliers : Quick Update         Supplier Site :         Supplier GSI A W00222         Supplier OUT         Vendor Name Alt1         Supplier Sites :         Simple Search         Note that the search is case insensitive         Site GSL         Site Request ID         Co         Clear	Suppliers :Quick Update         Supplier :         Supplier Name       Publish 2         Supplier Gal A       W00222         Supplier Gal A       W00222         Supplier Sites :       Tax Id         Supplier Sites :       Simple Search         Note that the search is case insensitive       OU Code         Site Name       OU Code         Site Request ID       Address Name         Go       Clear



#### **Viewing Site Details**

Useful information available on the Manage Sites page is highlighted below. Site details will apply to all Purchase Orders issued to this site:





#### **Managing Addresses**

All current Addresses can be viewed on the Address Book page. New addresses can be added through the "Create Address" button. If you are adding an address that is required for Purchase Orders or Shipping, notify your Commodity Leader or Buyer once the address is added so that they can convert it into a site to support these transactions.

If an Address needs to be Edited or Deleted, reach out to the Supply Chain Support Team.

nted rmation	Create Address: Confirm Details											
lick Update	Searc	h	Supplier Name Supplier ISP			Su	ipplier GSL W00					
pplier estionnaire pplier Contacts	Note tha	t the search is case i Addre	nsensitive ss code Go Clear									
Information	Crea	te Address   •••										
king Details	Details	Address code	Address Type	Address Line 1	Country	Status	View Address					
	•	001	LEGAL, MANUFACTURING, ORDER_FULFILLMENT, REMITTANCE	Address Line 1	US	SUBMITTED	1					



#### **Adding a New Address**

Mandatory fields required when adding an Address are identified with a \*. If an Address Type is identified as Order Fulfillment or Remittance you will be required to provide a PO and Remittance contact. These are the individuals that will receive Purchase Order and Payment-related information. **Hit "Save" to save the Address.** 

Related Information	Supplier: Search Supplier > Create Address: Confirm Details	
	Save	
Quick Update	Address Details	
Address Book	* Country	y a q
<ul> <li>Supplier Questionnaire</li> </ul>	* Address Line 1	1
	Address Line 2	
<ul> <li>Supplier Contacts</li> </ul>	Address Line 3	
<ul> <li>Tax Information</li> </ul>	Address Line 4	
<ul> <li>Banking Details</li> </ul>	County	
	* City	
	* Postal Code	
Once all sections have	* Address Code	
been completed, please		Order Fulfillment Manufacturing
	* Address Type	
click here to Submit your		Legal
record for review:	Below information required if the address country is Brazil	
SUBMIT	CNPJ	J
	State Inscription	
	City Inscription	

Address Types:

- Legal = Legal Address
- Order Fulfillment = Address to which Purchase Orders are sent
- Manufacturing = Address where goods are produced
- Alt Ship From = Address used for Shipping goods- this will only need to be identified if different than the Order Fulfillment and/or Manufacturing address
- Remittance = Address where
   Payment will be sent if NOT
   electing for Electronic Payment



## **Managing Diversity Classification**

The Supplier Questionnaire will show any Diversity Classifications that you have identified for your business. These can be updated at any time. **Hit "Save" after making your elections.** 

	GETS SMF Editor		Home	Favorites⊘	Settings⊽	Worklist(235) $\lor$	Logged In As 210048559	Logout
Request Supplier Interf	ace Notifications							
Search Supplier								
Related Information	Diversity						s	Save
	Question Please select all Diversity Classifications that	apply.						
	•••							
Quick Update	Select All that apply	Answer						
Address Book	Black-owned, manged & controlled supplier certification							
Supplier     Questionnaire	Hisotrically black colleges & universities/minority institutions							
Supplier Contacts	Historically underutilized business zones (HUB zone busines							
Tax Information	Lesbain, gay, bisexual, transgender business enterprise							
<ul> <li>Banking Details</li> </ul>	Minority business enterprise/Minority owned business							
_	Service disabled Veteran-owned small business							
	Small disadvantaged business							
	Women-owned small business							
	Alaska Native Corporations (ANCs) and India Tribes							



## **Managing Certifications**

If you will be supplying goods that will go on a Wabtec product, any manufacturing Certifications can also be managed here. Answers as well as Certificates can be updated at any time. **Hit "Save" after making your elections.** 

		nin	Home	Favorites⊘	Settings⊚	Worklist(236) ⊘	Logged In As 210048559	Logout
Request Supplier	nterface Administrat	on Notifications						
Search Supplier								
Related Information	Certifications						(	Save
	<sup>*</sup> Question N	o Question			Answer			
Quick Update	1*	Do you have any other Certifications that you wish to provide?		Ν	D 💙			
Address Book	2	Are you AAR Certified?		Ν	D 💙			
Supplier	3*	Do you have any ISO Certifications?		Ν	D 💙			
Questionnaire	4*	Are you a member of a government operated Supply Chain Security Certification program? Examples include CTP	AT, Canada P	PIP, and AEO. N	• •			
Supplier Contacts								
Tax Information	Attched Certif	cations						
Banking Details	Attach File	•••						
• Dariking Details	File Name	File Type Upload Date Expiration Date Document Category						
	No results four	d.						



#### **Managing Contacts**

All current Contacts can be viewed on the Supplier Contacts page. New Contacts can be added through the "Create Contact" button. Existing Contacts can also be Updated or Deleted. Contacts will be used as a reference only for Wabtec Communications. Your PO and Remittance e-mail addresses can be viewed and managed through the Manage Sites page.

	GETS SMF Edit	or									н	ome	Favorites⊗	Settings⊍	Worklist(235) ⊘ │
Request Supplier Interfa	ce Notifications														
Search Supplier															
Related	Supplier Co	ontac	:t												
Information						Conta	ct Type		<b>~</b>						
							t Name								
						Las	t Name								
<ul> <li>Quick Update</li> </ul>								Search	ı						
Address Book	Supplier Conta														
Supplier	Create Conta	ict	•••												
Questionnaire	ContactType	Title	FirstName	LastName	Email	PhoneNumber	Mobile N	lumber	Company URL	Update	Delete				
Supplier Contacts	Sales		John	Supplier	john@supplier.com	4121234567				e					
Tax Information												)			
Banking Details															



#### **Adding a Contact**

Mandatory fields required when adding a Contact are identified with a \*. If the contact will require access to Wabtec systems to view PO or Payment information that can also be identified here. **Hit "Save" to save the Contact.** 

	Home	e Favorites⊽	Settings⊍	Worklist(235) ∨	Logged In As 210048559 Logout
Request Supplier Interface Notifications Search Supplier					
Supplier Contacts					Save Back
* Contact Type Sales Title * First Name John * Last Name Suppl * Email Address john@ * Phone Number 41212 Mobile Phone Number Company URL Cuestion Will this contact require access to Wabtec applications? * I Supplier Portal(Invoicing & Payment Inquiries) Supply Chain Connect (Purchase Orders & Shipments) Address Name 123 Main St.     ٩	pplier.com 67				



#### Associating a Contact with an Address

If you have multiple Contacts and Multiple Addresses, you can associate your contacts to the appropriate address(es) by selecting the green "+" sign. This is not a required step, but can serve as a useful reference.

earch Supplier	ouncau	ons										
Supplier Contacts												
							ontact Type Title First Name	Sales	Y			
	Sea	rch and	d Select: Ad	ddress Na	me						×	
	Sea											
Question       Will this contact req         Search By Address Line 1       %         Go       Results					Note that a "%" can be used a a wildcard character when							
				Address Line 1	Address Name	Country	Purchasing Flag	Payment site Flag	Tax Reporting Flag	PO Email	Remittance Email	completing Searches
· ·		Quick Select	/ dui ooolu				-					
lo results found.	•	Select		400 Main			Y	Y	Y	po@supplier.com	remit@supplier.com	
No results found.	•	Select	763 765		001			Y	-	po@supplier.com	remit@supplier.com	



#### **Viewing Tax Information**

Basic Legal Entity Tax information can be viewed on the Tax Information page. Any updates to Legal Name, Tax Classification and/or Tax ID must be sent to the Supply Chain Support Team or your Commodity Leader/Buyer along with supporting documentation. The update will be reviewed and then executed by the Wabtec team.

	GETS SMF Editor	Hom	e Favor	rites⇔ Setting	s⇔ Worklist(235) ⇔	Logged In As 210048559 Logout
Request Supplier Inter	ace Notifications					
Search Supplier						
Related	Supplier Tax Information					Save Cancel
Information	LEGAL INFORMATION					
	Legal Name(Local Language) Test1	Doing Business As Na	me			
<ul> <li>Quick Update</li> </ul>	Are You a Manufacturer, Disributor, Sales Agent or Service Provider?	DUNS Number				
Address Book	Distributor					
Supplier	Manufacturer					
Questionnaire	Sales Agent					
Supplier Contacts	Service Provider					
Tax Information     Banking Details	LEGAL ENTITY TAX INFORMATION					
- Danking Details	Country of Incorporation * United States	Tax Classification * C Corpo	ration		V	
	Tax Id * 12-3456789 ×	Attach Tax Reg Doc *				



## **Updating MSME Details- India Businesses Only**

If your Country of Incorporation is India, MSME information is required. You can view your current MSME identification as well as update your information at any time from the Tax Details Page. **Hit "Save" after making any updates.** 

All MSME changes require supporting documentation and will be reviewed by Wabtec before the update is accepted.

If your Country of Incorporation is outside of India, you do not need to complete this section.

ISME DETAILS			
Are you a Micro, Small or Medium Enterprise?			
Yes			
⊖ No			
Micro, Small or Medium MEDIUM			
Attach MSME Document	MSME Certificate Expiration Date	29-May-2020	io



#### **Updating Sales Tax Information by Address**

For countries where VAT or GST are applicable, VAT or GST details can be viewed and updated from the Tax Details page. Select "Update Tax" to change the VAT/GST details associated with a given address.

Based on your Country of Incorporation, one of the below boxes will appear when you select "Update Tax". VAT/GST Numbers and Authority can be updated here along with a supporting Tax Document. **Hit "Save" to save the VAT/GST details.** 

Address Code	GO						
Supplier Address Detail	s						
•••							
Address Code	Address Line 1	Country	State	VAT/GST	Update Tax	Status	
001	123 Main St.	US	PA	123ABC45678		SUBMITTED	
002	456 Broadway Ave.	US	ТХ			SUBMITTED	
003	111 State St	US	PA				
						Request Supplier Interface Administration Notifications	
						Search Supplier	
	Request	Supplier Interface Notifications				Are you registered for GST?	
		Supplier				Yes     No     Have you opted for the composition scheme?	
		& GST TAX INFORMATION				) Yes	
	Are you Ye:	u registered for VAT or other Sales Tax i 3	n your country of incorp	oration?		No     GST Number	GST Authority



#### **Managing Bank Accounts**

All current Banks can be viewed on the Banking Details page. New Banks can be added through the "Create Bank" button. Please note that adding a Bank Account here will not update the account that is currently being used for payment. You will need to notify your Commodity Leader or Buyer once the bank account is added so that they can update the appropriate purchasing sites with the new account details.

ORACLE Supplier Master File - Profile User Logged In As W00173@SMF2.C Home Favorites Settings Worklist(0) **Bank Details** Related Information Bank Account and Assignment Details Quick Update PAY BY CHECK Address Book Payment Details Supplier Questionnaire Create .... Supplier Contacts Account Number Account Name IBAN Currency Branch Name Bank Name View Bank Tax Information 1233 Test 4 USD WATERWORKS PNC BANK, N.A. Banking Details

If a Bank Account needs to be Edited or Deleted, reach out to the Supply Chain Support Team.



#### **Creating a Bank Account**

All Mandatory Fields when creating a Bank Account are identified with a "\*". Begin by identifying the Bank Country first as Mandatory Fields will be identified based on Bank Country

	GETS SMF Editor				Home	Favorites⊚	Settings⊳	Worklist(235) $\lor$	Logged In As 210048559	Logout
Request Supplier Interf	ace Notifications									
Search Supplier										
Related Information	Supplier: Search Supplier > Create Bank Account								Cancel	Save
	© ПР Supplier Name Test1						Supplier (	3SL W00211		
Quick Update		* Bank Country	United States ×	Q,						
Address Book	Bank		Territory ShortName	TerritoryCode	Bank Identi	ification				
<ul><li>Supplier Questionnaire</li><li>Supplier Contacts</li></ul>	Select Existing Bank		<u>United States</u> ଏ ବ୍	s.	5	Number				
Tax Information	Create New Bank * Bank Name (English)	y Q		Create Net		h Name (Engl	lish)	, ⊇ Q		
Banking Details	Show Bank Details					Branch Nun SWIFT	nber			
				Show Brar	nch Details					
	Bank Account									
	* Account Number Check Digits IBAN				A		nt Name (Engli (Local Langua <sup>*</sup> Currer	ge)	J Q	



#### **Identifying the Bank**

Search for your Bank Name by typing the name in the Bank Name box and selecting the Look-up icon. This will open a box with all matches on Bank Name along with associated Bank Name. A search can also be completed on Bank Number from within this Box to identify the correct Bank Institution.

If you are unable to find the correct Bank, proceed to the "Creating a Bank and Branch" slide for further direction.

						Home Favorites⊘	Settings⊘ \	Norklist(235) ⊘ │	Logged In As 210048
equest Supplier Inte	erface Notifications								
Search Supplier									
Related Information	Supplier: Search Supplier > Create Bank Account								Ca
	Sup	plier Name Test1					Supplier GSI	L W00211	
Quick Update     Address Book		*		United States	0				
Supplier	* Bank Country United States 🔟 🤉								
Questionnaire	Bank	Search and Select: Bank Name (English)							
Supplier Contacts     Tax Information		Search							
Banking Details	Select Existing Bank	To find your item, select a filter item in the pulldown list and enter a value in the text field, then select the "Go" button.							
	Bank Name (English)			By BankName 🔽	PNC	Go			
	Dank Name (English)		Result						
	Show Bank Details			Quick Select	Bankld	BankName		Bank N	umber
			0		8428	PNC BANK, N.A.			
	Bank Account		0		8486	PNC Bank, National Asso	ciation		
	* Acco	unt Number	0	<u></u>	8395	PNC BANK, N.A.		0430000	96
		Check Digits IBAN							Cancel Select



#### **Identifying the Bank Branch**

A Bank must first be selected before identifying a Bank Branch.

Search for your Branch Name by typing the name in the Branch Name box and selecting the Look-up icon. This will open a box with all matches on Branch Name for the given Bank. A search can also be completed on Branch Number or SWIFT/BIC code to identify the correct Branch.

If you are unable to find the correct Bank, proceed to the "Creating a Bank and Branch" slide for further direction.





#### **Creating a Bank and Branch**

If you are unable to find the correct Bank and/or Branch, you can select "Create New Bank" or "Create New Branch" to manually input Bank and/or Branch details.

When Creating a Bank, Bank Name in both English and Local Language (if applicable) are required. Bank address is highly recommended but not mandatory.

When Crating a Branch, Branch Name in both English and Local Language (if applicable), as well as Routing Number and SWIFT/BIC code are required. Branch address is highly recommended but not mandatory.

	GETS SMF Editor		Home	e Favorites⊘	Settings⊘	Worklist(235) $\lor$	Logged In As 210048559	Logout
Request Supplier Inte	rface Notifications							
Search Supplier								
Related Information	Supplier: Search Supplier > Create Bank Account						Cancel	Save
	© ПР Supplier Name Te	est1			Supplier	GSL W00211		
Quick Update		* Bank Country United States	ыQ					
Address Book     Supplier	Bank		Branch					
Questionnaire  Supplier Contacts Tax Information	<ul> <li>Select Existing Bank</li> <li>Create New Bank</li> </ul>		Create New Bra	nch Branch Name (Er	glish) Pittsbu	rgh		
Banking Details	Bank Name (English) Key Bank		Hide Branch De	* ABA Routing No * SWIF		23		
	Details		<ul> <li>Details</li> </ul>	talls				
	Institution Type		Brar	ch Name(Local La	nguage)			
	Bank Name (Local Language)		Address		ingenge,			
	Address Line 1			Addres	s Line 1			
	Address Line 2			Addres	s Line 2			
	Address Line 3			Addres	s Line 3			
	City				City			
	State				State			
	Zip Code			2	ip Code			



#### **Adding Bank Account Details**

Bank Account details can be added at the bottom of the Create Bank screen. All Mandatory Fields are identified with a "\*" and non-applicable fields can be left blank.

If your Bank Account Name includes non-English characters, both your Account Local Language Name as well as English Translation must be provided to ensure successful payment. **Hit "Save" once all Bank Account Details are entered.** 

	<b>Zip Code</b> 19153	<b>ZID Code</b> 19153					
Bank Account							
* Account Number	123456789	* Account Name (English)	Test1 Account				
Check Digits		Account Name (Local Language)					
IBAN		* Currency	USD	x q	L		
			CurrencyCode	Name			
			USD	US dollar	Cancel	Save	
			۵,	< 1-1 >			



#### **Next Steps & Additional Support**

Some Supplier Record updates may require Wabtec review & approval before becoming visible. Please reach out to your Commodity Leader or Buyer with any questions regarding the status of a change request.

If Support is required throughout the process and the Requestor or your Commodity Leader/Buyer is unable to assist, please reach out to our Supply Chain Support team through one of the below options:

- E-mail: <u>ebusiness.helpdesk@Wabtec.com</u>
- Phone: 1-877-249-8848

The Supply Chain Support Team operates Monday – Friday from 8 am to 5 pm EST. Please allow 48 hrs for a response.



